

## RIGHTS AND OBLIGATIONS OF IMPERIAL D.D. RELATED TO PASSENGERS

1. Imperial d.d. organises transfer of passengers who arrive to or depart from scheduled Airport in one day, to one or more flights with different take-off and landing times.

If Imperial d.d. and the passenger agree on such type of transfer, the passenger accepts the possibility of waiting for the transfer at the scheduled Airport for up to 2 hours.

2. Obligation of Imperial d.d. towards the passenger who booked a transfer from Rab to the scheduled Airport is to provide transfer of the passenger from Rab to the scheduled Airport.

If for some reason (e.g. adverse weather conditions or similar) it is decided that the flight takes off from another airport, Imperial d.d. will provide transfer of the passenger to the scheduled Airport and the passenger agrees that the airline company provides the transfer of the passenger to another airport. In that case, Imperial d.d. assumes no responsibility for any costs or damages related to the passenger.

3. Obligation of Imperial d.d. towards the passenger who booked a transfer from the scheduled Airport to Rab is to provide transfer of the passenger from the scheduled Airport to Rab.

If for some reason (e.g. adverse weather conditions or similar) it is decided that the flight lands at another airport, the passenger agrees that the airline company provides the transfer of the passenger to the scheduled Airport where landing was planned. In such cases, transfer vehicle of Imperial d.d. will wait for the passengers at the scheduled Airport for 2-3 hours but only if the transfer was reserved exclusively for these passengers.

Namely, if the transfer wasn't reserved exclusively for those passengers but the same transfer vehicle of Imperial d.d. has to provide transfer of other passengers who arrived to the scheduled Airport on time, Imperial d.d. cannot wait for passengers who landed at the other airport because, in that case, it is obliged to organise the transfer of passengers who arrived to the scheduled Airport on time. In that case, Imperial d.d. assumes no responsibility for any costs or damages related to the passenger.

4. In the event of a delayed flight scheduled to arrive in the evening (by 20:00), Imperial d.d. can wait for the flight to land up to 3 hours before the last ferry leaves from Stinica to Rab. In that case, there is enough time for the passengers to be taken to Rab by last ferry. In the event of a delayed flight to such an extent that taking the last ferry is not possible, Imperial d.d. is not obliged to wait and provide transfer of passengers to Rab. The passenger agrees the transfer to be organised by airline company or passenger himself and, in that case, Imperial d.d. assumes no responsibility for any costs or damages related to the passenger.
5. In case of an interruption of ferry transport and of a road closure because of the adverse weather conditions, Imperial d.d. won't be able to provide transfer to and from the scheduled Airport and assumes no responsibility for any costs or damages related to the passenger.